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COVID-19 PRELIMINARY ASSESSMENT OF THE IMPACTS ON THE CANADIAN ACCOMMODATION SECTOR

ALBERTA HOTEL & LODGING ASSOCIATION - ASCEND SEPTEMBER 2020

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CBRE HOTELS CANADA













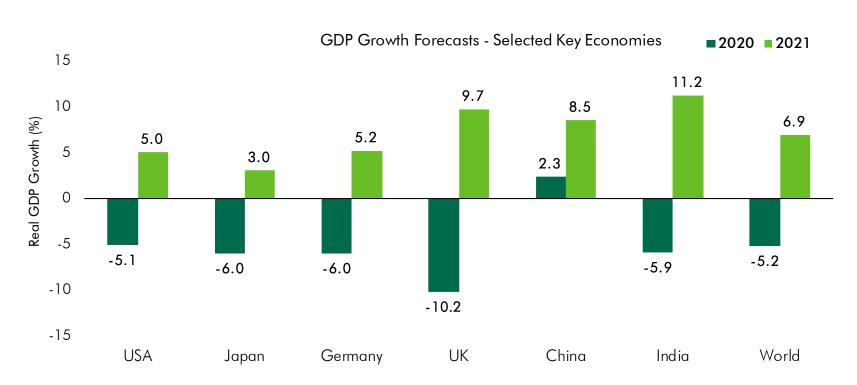






CBRE GLOBAL ECONOMIC OUTLOOK

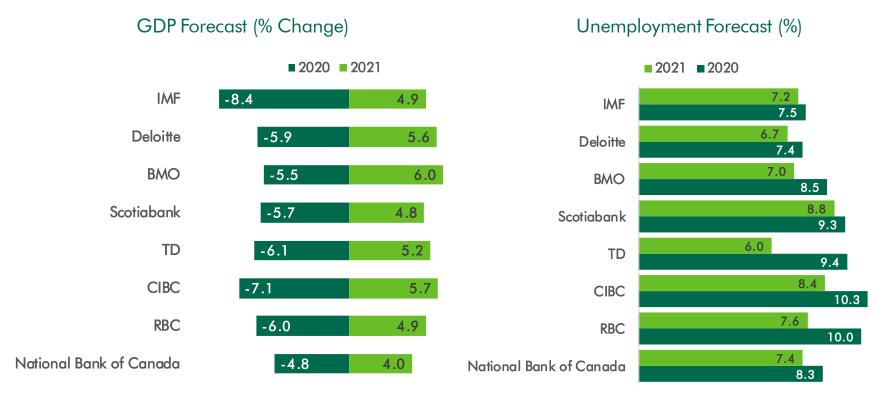




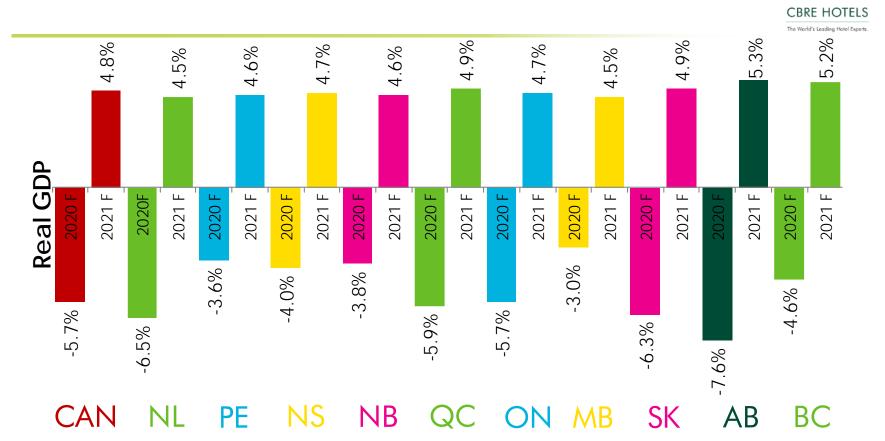
Source: CBRE Global Real Estate Market Outlook, July 2020.

CANADIAN ECONOMIC OUTLOOKS





2020-2021 REAL GDP FORECAST BY PROVINCE



Source: Scotiabank Group, Global Forecast Update, September 3, 2020



NATIONAL PERFORMANCE

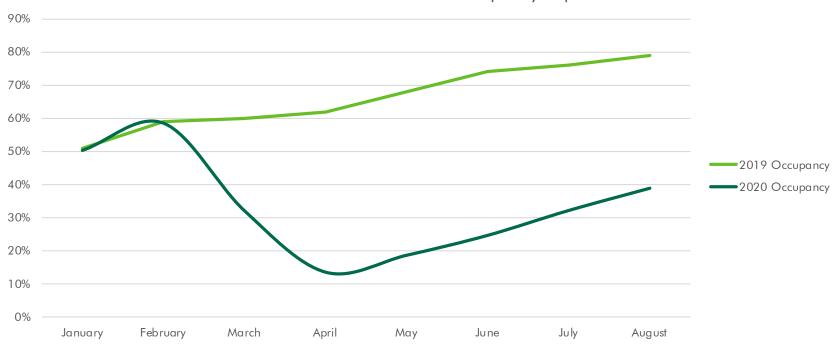


2019	Q1	Q2	July	August
Occupancy	57%	68%	76%	79%
ADR	\$148	\$166	\$180	\$181
RevPAR	\$84	\$113	\$137	\$142
2020	Q1	Q2	July	August (est.)
Occupancy	47%	19%	34%	42%
ADR	\$147	\$106	\$128	\$134
RevPAR	\$69	\$20	\$43	\$56
YoY Change	Q1	Q2	July	August (est.)
Occupancy	-10pts	-49pts	-42pts	-37pts
ADR	-1%	-36%	-29%	-26%
RevPAR	-18%	-82%	-68%	-61%

COVID-19 IMPACT – WEEKLY PERFORMANCE



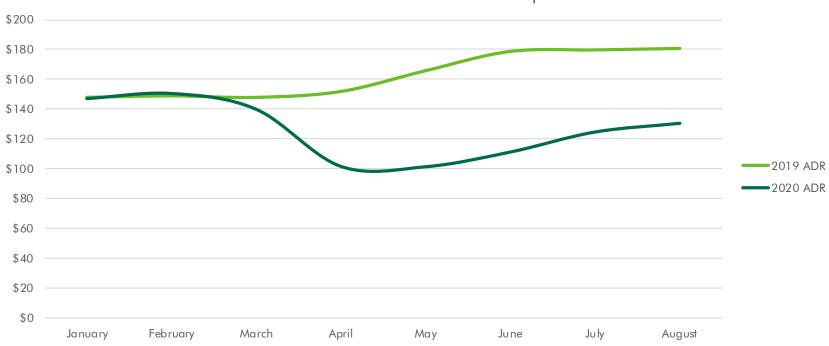
NATIONAL - COVID-19 Occupancy Impact



COVID-19 IMPACT – WEEKLY PERFORMANCE

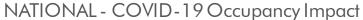


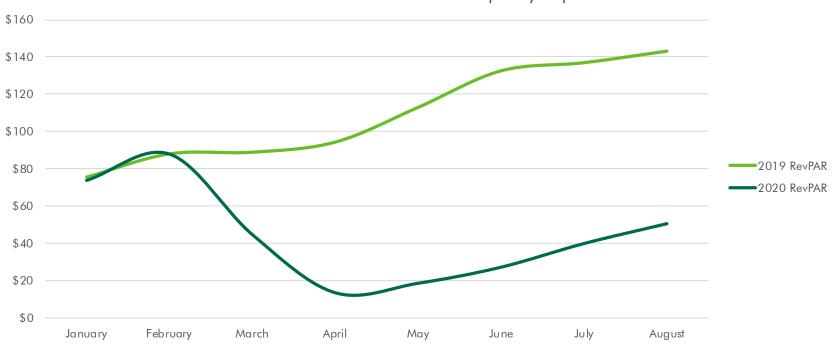




COVID-19 IMPACT – WEEKLY PERFORMANCE



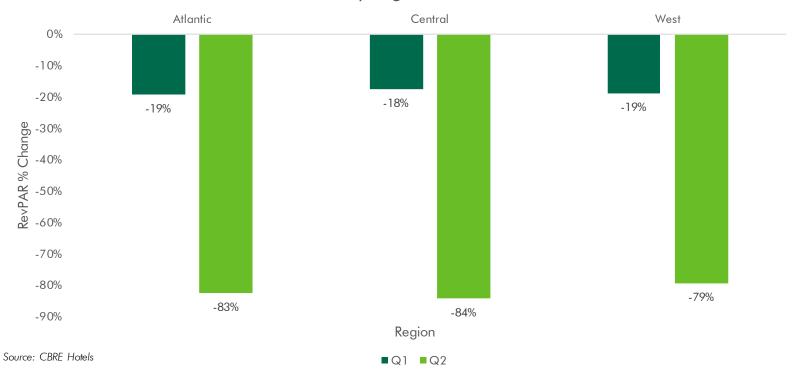




REGIONAL REVPAR PERFORMANCE

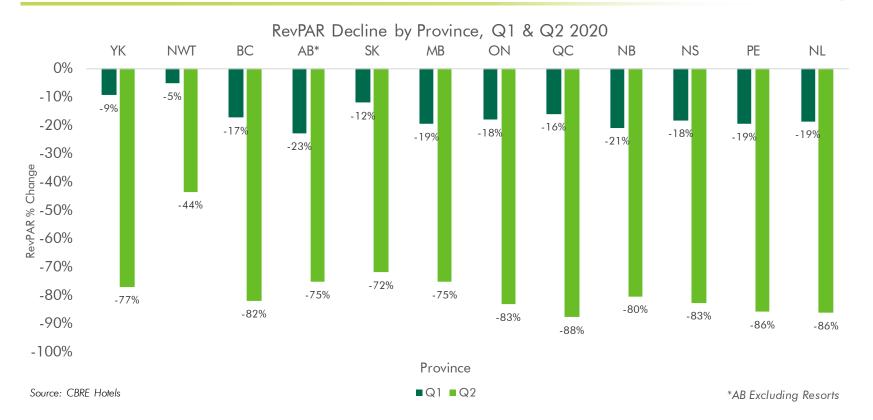


RevPAR Decline by Region, Q1 & Q2 2020



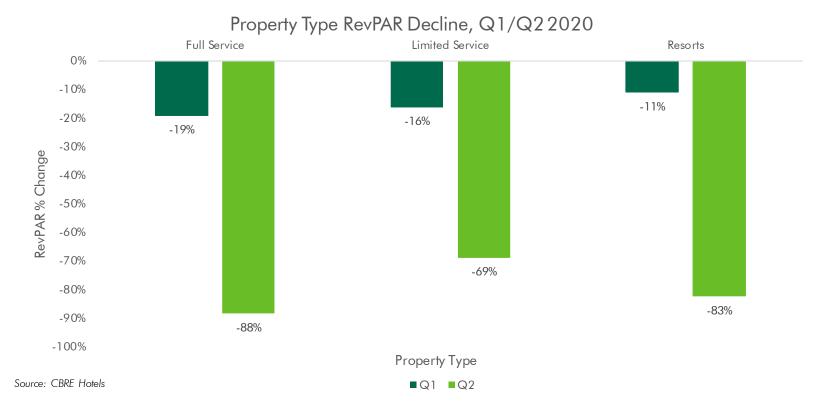
PROVINCIAL REVPAR PERFORMANCE





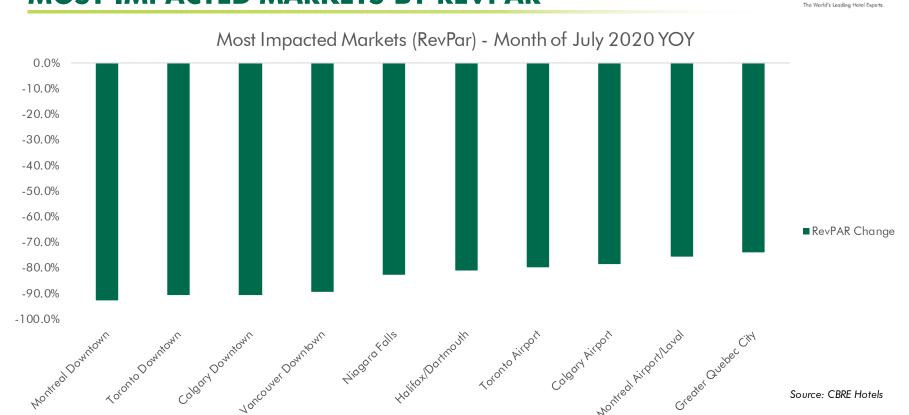
PROPERTY TYPE REVPAR PERFORMANCE





MOST IMPACTED MARKETS BY REVPAR





LEAST IMPACTED MARKETS BY REVPAR



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ALBERTA PERFORMANCE*



2019	Q1	Q2	July (Month)	August (Month)
Occupancy	50%	56%	64%	62%
ADR	\$126	\$129	\$143	\$128
RevPAR	\$63	\$73	\$91	\$80
2020	Q1	Q2	July	August (est.)
Occupancy	40%	18%	29%	35%
ADR	\$122	\$101	\$107	\$113
RevPAR	\$49	\$18	\$31	\$39
YoY Change	Q1	Q2	July	August (est.)
Occupancy	-10.1 pts	-38.5pts	-35pts	-27pts
ADR	-3.2%	-22.1%	-25%	-12%
RevPAR	-22.7%	-75.3%	-66%	-52%

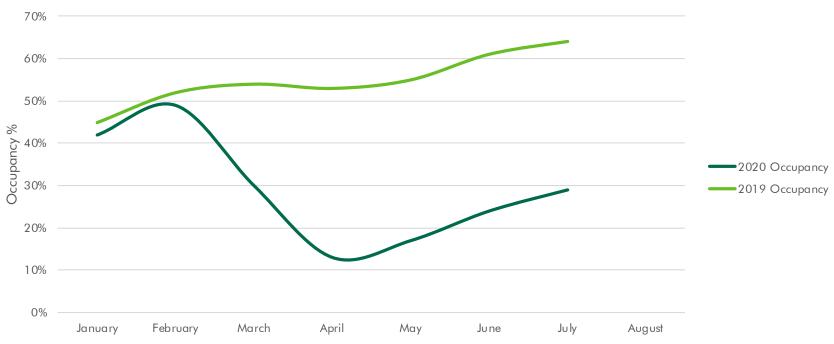
^{*} Excludes Alberta Resorts

COVID-19 IMPACT – ALBERTA MONTHLY PERFORMANCE

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ALBERTA - COVID 19 ACCOMMODATION INDUSTRY OCCUPANCY IMPACT

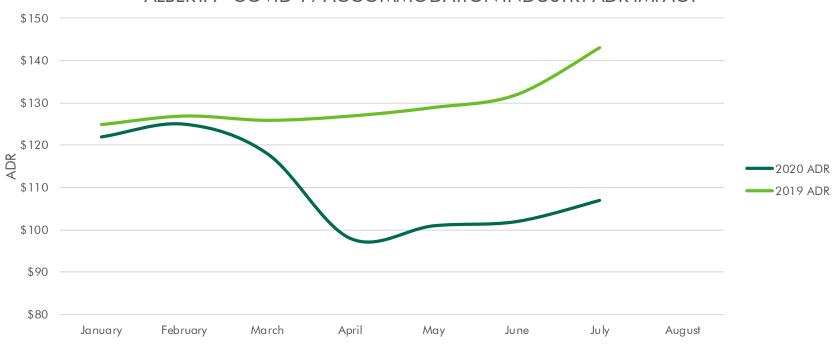


COVID-19 IMPACT – ALBERTA MONTHLY PERFORMANCE

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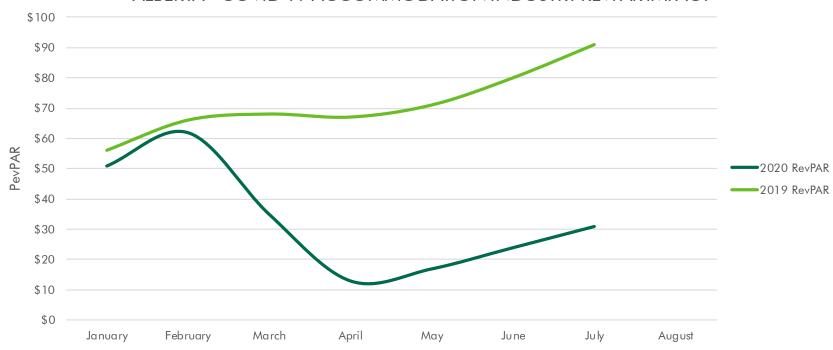


COVID-19 IMPACT – ALBERTA MONTHLY PERFORMANCE

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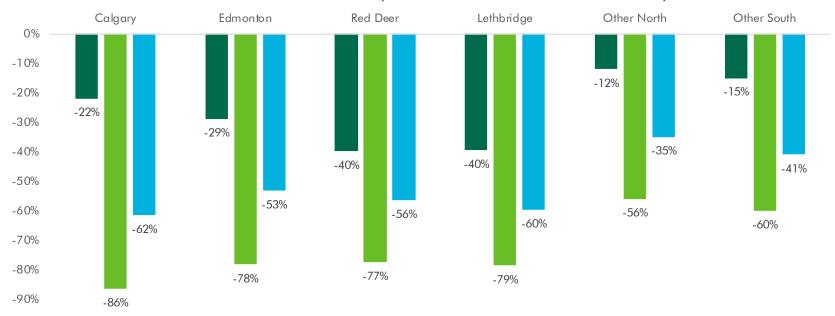




ALBERTA SUBMARKET REVPAR PERFORMANCE



Year over Year RevPAR Decline by Submarket, Q1, Q2 and YTD July 2020



^{*}Other North Includes all communities on or north of Highway 16, excluding Edmonton

Source: CBRF Hotels ■ 2020 Q1 Change ■ 2020 Q2 Change ■ July YTD Change

^{**}Other South Includes all communities south of Highway 16, excluding Calgary, Red Deer, Lethbridge

ALBERTA RESORTS PERFORMANCE



2019	Q1	Q2	July (Month)	
Occupancy	55%	68%	93%	
ADR	\$211	\$293	\$228	
RevPAR	\$115	\$198	\$191	
2020	Q1	Q2	July	
Occupancy	46%	19%	44%	
ADR	\$240	\$177	\$149	
RevPAR	\$110	\$34	\$66	
YoY Change	Q1	Q2	July	
Occupancy	-9pts	-49 pts	-40pts	
ADR	+14%	-40%	-35%	
RevPAR	-5%	-83%	-66%	

CALGARY PERFORMANCE



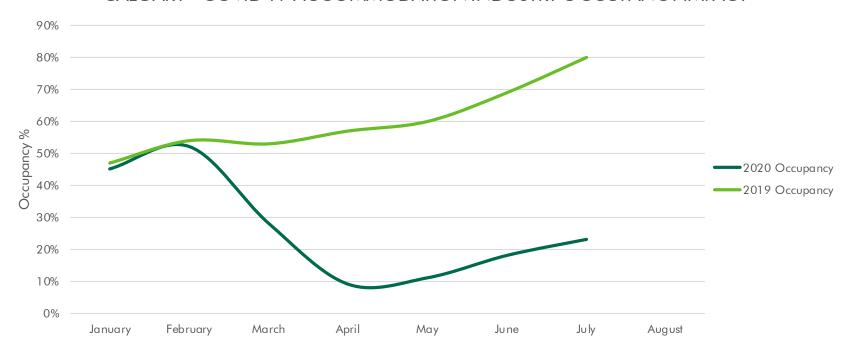
2019	Q1	Q2	July (Month)	August (Month)
Occupancy	51%	62%	80%	76%
ADR	\$136	\$145	\$177	\$140
RevPAR	\$70	\$90.00	\$142	\$106
2020	Q1	Q2	July	August (est.)
Occupancy	41%	13%	23%	28%
ADR	\$132	\$95	\$104	\$104
RevPAR	\$54	\$12	\$24	\$29
YoY Change	Q1	Q2	July	August (est.)
Occupancy	-10.0pts	-49.3pts	-57pts	-48 pts
ADR	-3.0%	-34.6%	-41%	-25%
RevPAR	-21.9%	-86.5%	-83%	-73%

COVID-19 IMPACT – CALGARY MONTHLY PERFORMANCE

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CALGARY - COVID 19 ACCOMMODATION INDUSTRY OCCUPANCY IMPACT

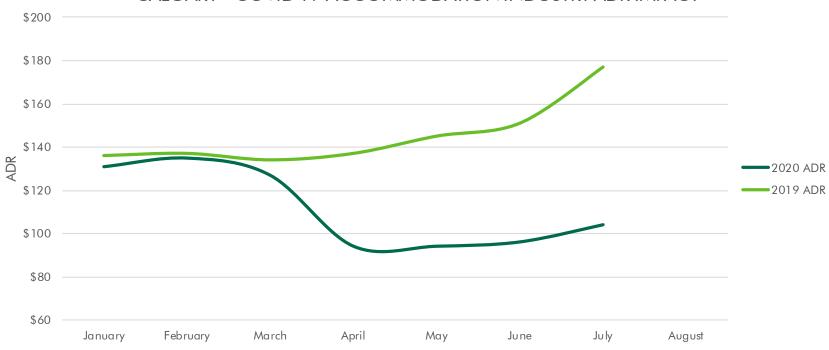


COVID-19 IMPACT – CALGARY MONTHLY PERFORMANCE

CBRE HOTELS

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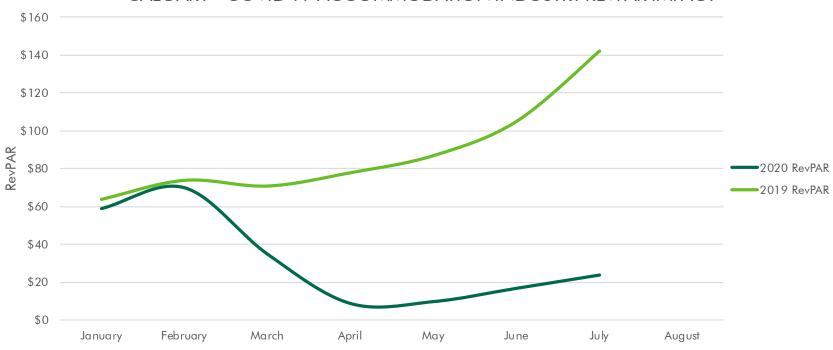


COVID-19 IMPACT – CALGARY MONTHLY PERFORMANCE

CBRE HOTELS

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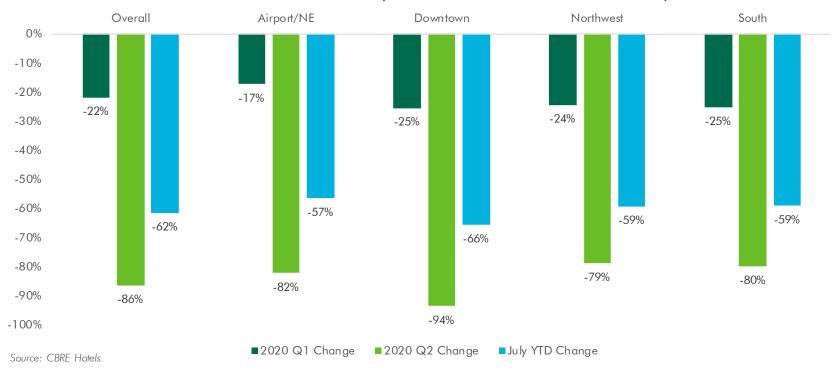
CALGARY - COVID 19 ACCOMMODATION INDUSTRY REVPAR IMPACT



CALGARY REVPAR PERFORMANCE



Year over Year RevPAR Decline by Submarket, Q1, Q2 and YTD July 2020



EDMONTON PERFORMANCE

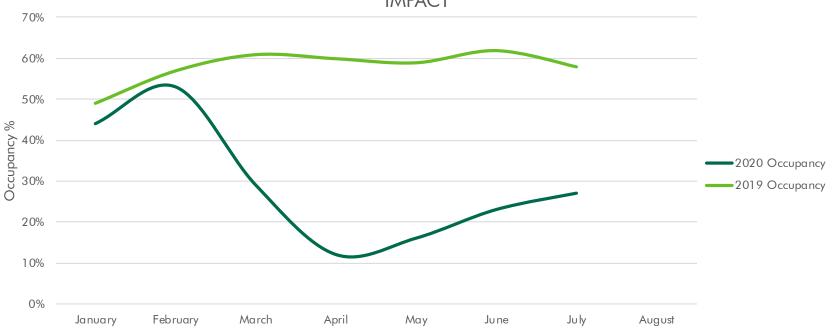


2019	Q1	Q2	July (Month)	August (Month)
Occupancy	56%	60%	58%	56%
ADR	\$129	\$127	\$122	\$122
RevPAR	\$72	\$77	\$71	\$68
2020	Q1	Q2	July	August (Est.)
Occupancy	42%	17%	27%	32%
ADR	\$123	\$99	\$110	\$110
RevPAR	\$51	\$17	\$29	\$36
YoY Change	Q1	Q2	July	August (Est.)
Occupancy	-14pts	-43pts	-32pts	-24pts
ADR	-5%	-22%	-10%	-9%
RevPAR	-29%	-78%	-59%	-48%

COVID-19 IMPACT - EDMONTON MONTHLY PERFORMANCE CBRE HOTELS

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EDMONTON - COVID 19 ACCOMMODATION INDUSTRY OCCUPANCY IMPACT

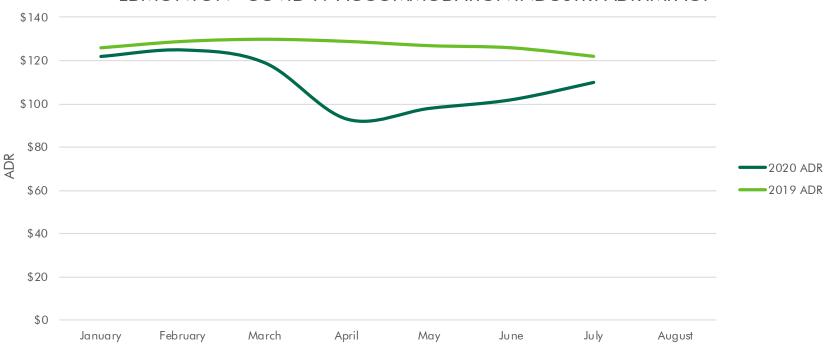


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COVID-19 IMPACT – EDMONTON MONTHLY PERFORMANCE

CBRE HOTELS

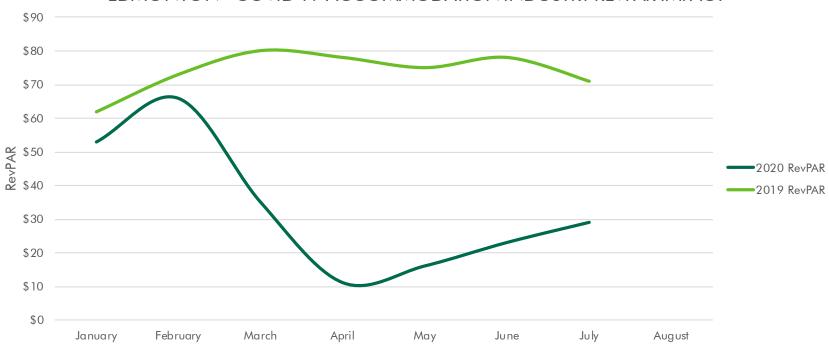




COVID-19 IMPACT – EDMONTON MONTHLY PERFORMANCE



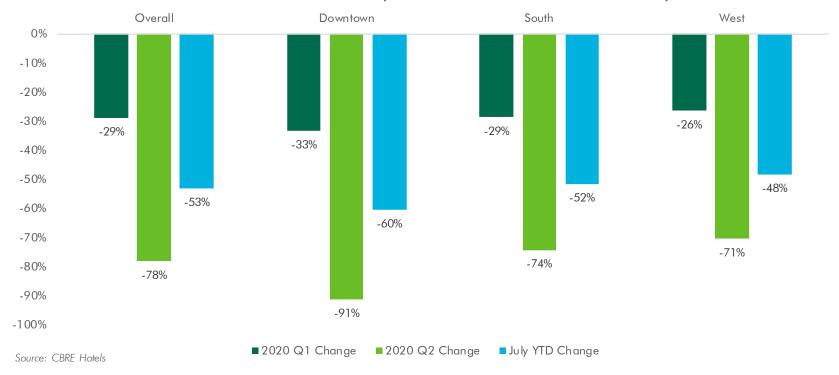




EDMONTON REVPAR PERFORMANCE

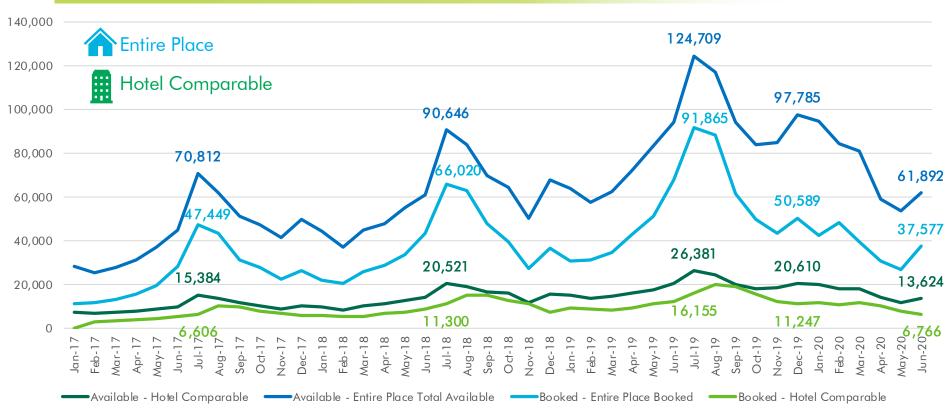


Year over Year RevPAR Decline by Submarket, Q1, Q2 and YTD July 2020



CALGARY AIRBNB SUPPLY & DEMAND

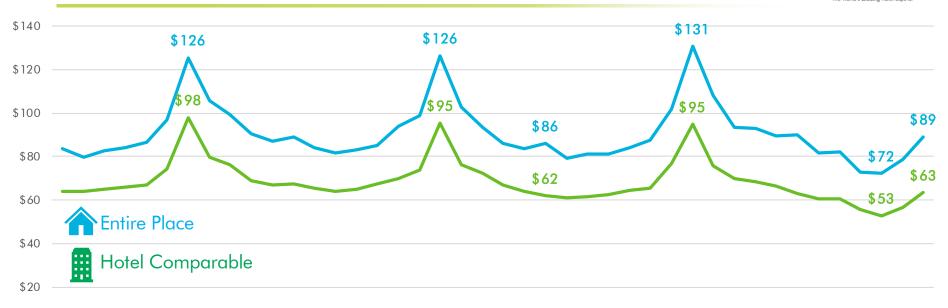




Source: Airdna Data, YTD June 2020







Dec-19 Aug-18 Mar-20 Feb-18 May-1 Sep-18 Dec-1 Nov-19 Nov-1 Jan-1 Jun-1 Sep-1 Sep-Jan. Mar-1 Apr-1 Apr-Mar-

—ADR - Entire Place Entire Place

—ADR - Hotel Comparable

Source: Airdna Data, YTD June 2020

\$0

EDMONTON AIRBNB SUPPLY & DEMAND

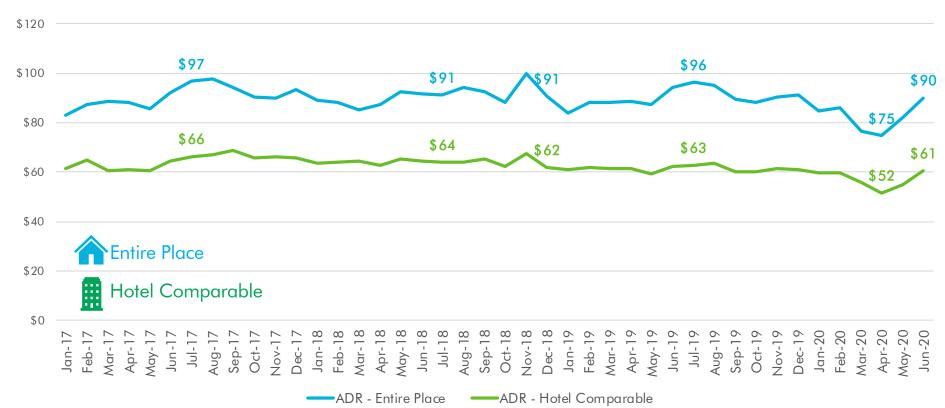




Source: Airdna Data, YTD June 2020

EDMONTON AIRBNB ADR







IMPACT OF HISTORIC EVENTS



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IMPACT OF HISTORIC EVENTS

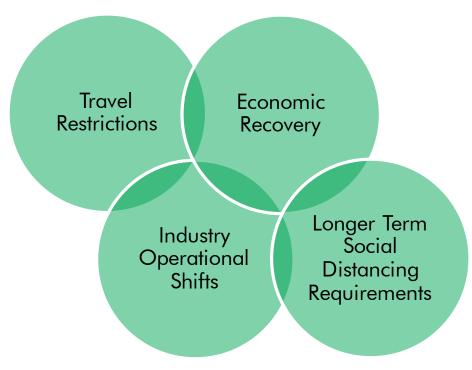


National ANOI Per Room & RevPAR Performance



RECOVERY INFLUENCES







PRELIMINARY 2020-2025 CANADIAN OUTLOOK



CBRE Original Canadian Forecasts 1/1/2020

	Occ	ADR	RevPAR	Supply	Demand	Осс	ADR	RevPAR
2019	65.1%	\$163.52	\$106.52	1.8%	0.2%	-1.1%	0.8%	-0.8%
2020	65.3%	\$167.44	\$109.39	1.9%	2.5%	0.2%	2.4%	2.7%

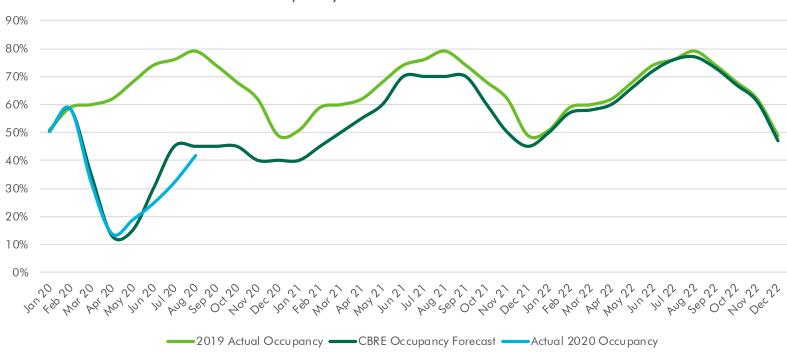
Canadian Forecasts

	Осс	ADR	RevPAR	Supply	Demand	Осс	ADR	RevPAR
2020	38.2%	\$138.99	\$53.15	1.9%	-40.0%	-27.1%	-15.0%	-50.1%
2021	57.0%	\$152.89	\$87.09	0.7%	50.0%	18.7%	10.0%	63.8%
2022	63.5%	\$159.01	\$100.94	0.5%	12.0%	6.5%	4.0%	15.9%
2023	65.1%	\$163.78	\$106.55	0.5%	3.0%	1.6%	3.0%	5.6%
2024	65.1%	\$167.87	\$109.22	1.5%	1.5%	0.0%	2.5%	2.5%
2025	65.1%	\$172.07	\$111.95	1.5%	1.5%	0.0%	2.5%	2.5%

THE CANADIAN RECOVERY OUTLOOK



Canadian Occupancy Forecast and 2020 Actual Performance

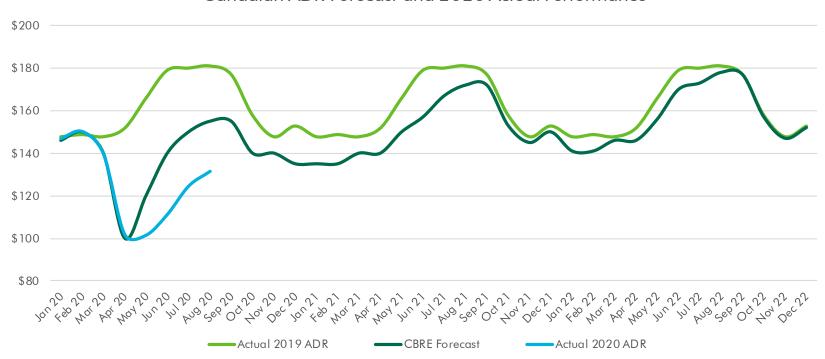


Source: CBRE Hotels, and STR

THE CANADIAN RECOVERY OUTLOOK



Canadian ADR Forecast and 2020 Actual Performance

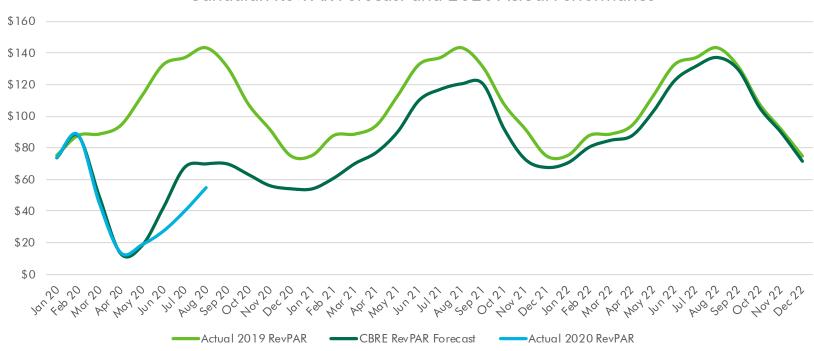


Source: CBRE Hotels, and STR

THE CANADIAN RECOVERY OUTLOOK



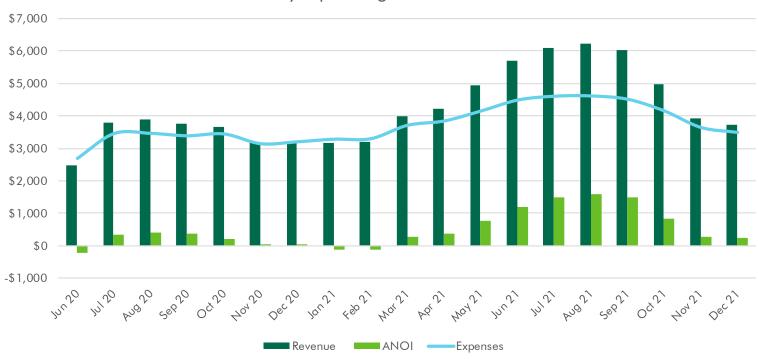
Canadian RevPAR Forecast and 2020 Actual Performance



Source: CBRE Hotels, and STR

THE NEXT 18 MONTHS - CANADA

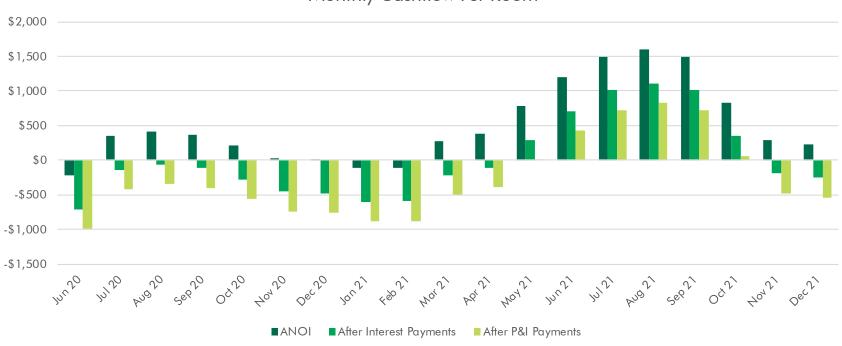
Monthly Operating Income Per Room



THE NEXT 18 MONTHS - CANADA

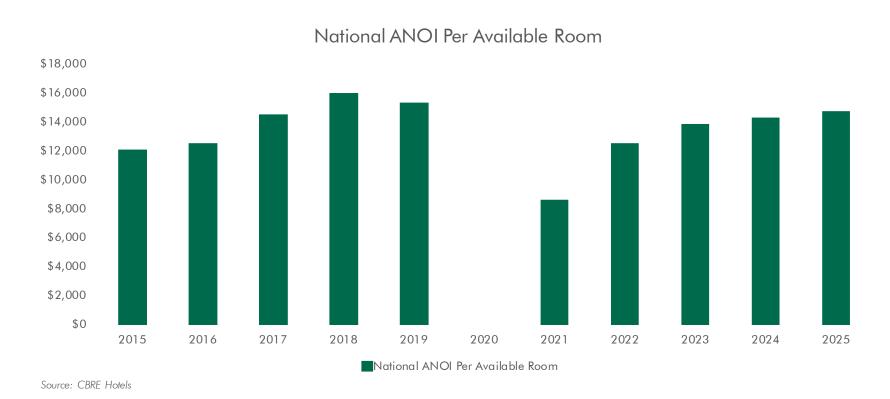






NATIONAL FINANCIAL OUTLOOK



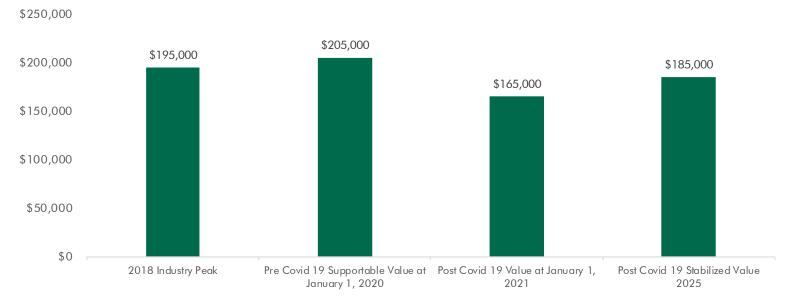


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VALUE IMPLICATIONS







■ Supportable Value Per Room

THE NEXT 18 MONTHS - BALANCE SHEET IMPACT



Balance Sheet Implications

Best Case

Per Room	2018	2020 Pre Covid 20		2021 Post	2021 Post Covid	
Asset Value	\$195,000	:	\$205,000	:	\$165,000	
Debt LTV	\$117,000	60.0%	\$117,000	57.1%	\$117,000	70.9%
June 2021 Interest Deferral	\$0	0.0%	\$0	0.0%	\$5,820	3.5%
Total Debt	\$117,000	60.0%	\$117,000	57.1%	\$122,820	74.4%
Equity	\$78,000	40.0%	\$88,000	42.9%	\$42,180	25.6%

Over Leveraged Asset

Per Room	2018		2020 Pre Covid 2021 P		2021 Post	Covid
Asset Value	\$195,000	:	\$205,000	:	\$165,000	
Debt LTV	\$146,250	75.0%	\$146,250	71.3%	\$146,250	88.6%
June 2021 Interest Deferral	\$0	0.0%	\$0	0.0%	\$7,260	4.4%
Total Debt	\$146,250	75.0%	\$146,250	71.3%	\$153,510	93.0%
Equity	\$48,750	25.0%	\$58,750	28.7%	\$11,490	7.0%





Impact & Short-Term Relief

Survival

Recovery

The New Normal

Impacts

- Sub 20% occupancy nationally
- Eroding profitability
- Some temporary hotel closures

Short term Relief

- Government Wage Subsidies
- Government Short term Loan Programs
- Lending Industry Deferrals



Impact & Short-Term Relief

Survival

Recovery

Normal

- The next 12 to 18 months.
- Short term objective as an operator will be to stay alive until there is an opportunity to do a re-set with lenders, staff and customers.
- Re-openings have/are happening but also operators are looking at whether closures through low season make sense
- Likely that wage subsidy and lender support will ramp down/end
- Health, Safety and Cleanliness will take precedent for all travel and operating decisions.



Impact & Short-Term Relief

Survival

Recovery

The New <u>Norm</u>al

- Contingent on not only finding a vaccine but distributing it
- This phase is assumed not to start until the latter part of 2021, early 2022
- Health, Safety and Cleanliness protocols will continue to be at the forefront during this phase
- Defining what operational changes can be made to reduce cost burden
- Meeting adjusted consumer travel behavior from the leisure, business and meeting/conference segments



Impact & Short-Term Relief

Survival

Recovery

The New Normal

- Travel and industry topline performance fully recovered by 2023
- Some short-term consumer and operational changes will be maintained others will revert to pre-Covid behaviors and processes

Areas of potential change

- Guest room cleaning protocols
- Guest check in
- Food & Beverage Operations Restaurants/Breakfast Offerings
- Meetings & Social Catering Events



IMPLICATIONS FOR ALBERTA









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